



Carbon Reduction Plan

Commitment to achieving Net Zero

DGT Services Ltd is committed to achieving Net Zero emissions by 2050 at the latest. Our reporting period runs from 1st January – 31st December each year.

Baseline Emissions Footprint

Baseline Year: 2023 (1st January – 31st December)

Additional details relating to the Baseline Emissions calculations

As an SME, DGT Services Ltd have determined 2023 as the baseline reporting year for Scope 1, Scope 2 and Scope 3 Emissions, as per GHG Protocol.

This baseline is a record of greenhouse gases that have been produced in the past and prior to the introduction of any strategies to reduce emissions. This provides the reference point against which future emissions reporting will be measured against. It should be noted that the data available for Scope 3 emissions was limited for this period, therefore not captured.

EMISSIONS	TOTAL (tCO₂e)
Scope 1 - Natural Gas, Company Vehicles Direct Greenhouse Gas Emissions occurring from sources that are owned or controlled by the company, for example; emissions from combustion in owned or controlled boilers; plus emissions from burning diesel and petrol fuel in company-owned vehicles.	112.0 tCO ₂ e (Absolute) 3.71 tCO ₂ e (Intensity - per 1000 service users)
Scope 2 - Electricity Indirect Greenhouse Gas Emissions from the generation of purchased / acquired electricity consumed by the company.	23.21 tCO ₂ e (Absolute) 0.77 tCO ₂ e (Intensity -per 1000 service users)
Scope 3 Other indirect Greenhouse Gas Emissions that are the consequence of the activities of DGT Services, occurring from sources not owned or controlled by the company, specifically: <ul style="list-style-type: none"> - business travel, - employee commuting - downstream transportation and distribution 	18.01 tCO ₂ e (Absolute) 0.6 tCO ₂ e (Intensity - per 1000 service users)
TOTAL EMISSIONS	153.25 tCO₂e (Absolute)

	5.08 tCO ₂ e (Intensity - per 1000 service users)
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Current Emissions Reporting

Reporting Year: 2025 (1st January – 31st December)

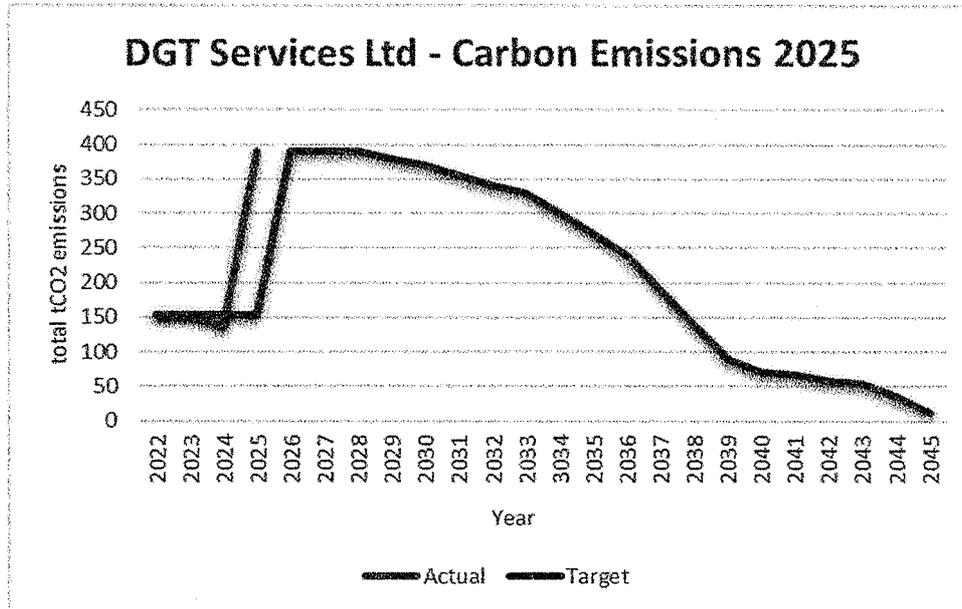
With the increasing availability of the necessary data used to quantify CO₂ emissions, DGT Services Ltd have been able to report more fully on some areas, such as company vehicles in Scope 1 Emissions and waste produced within the Scope 3 Emissions.

As foreseen, whilst Scope 2 Emissions have decreased, for Scope 3 Emissions particularly, this has resulted in an increase in the reported emissions demonstrated over the last 12 months. Realistically, we do expect the reported overall emissions to continue to increase in the short term as more Scope 3 emissions data can be captured, particularly in the areas of purchased goods and upstream transportation and distribution. At this time, due to the complexity and wide dispersal of the supply chain, acquiring this data is proving challenging.

EMISSIONS	TOTAL (tCO₂e)
Scope 1 - Natural Gas, Company Vehicles Direct Greenhouse Gas Emissions occurring from sources that are owned or controlled by the company, for example; emissions from combustion in owned or controlled boilers; plus emissions from burning diesel and petrol fuel in company-owned vehicles.	121.67 tCO ₂ e (Absolute) 4.92 tCO ₂ e (Intensity – per 1000 service users)
Scope 2 - Electricity Indirect Greenhouse Gas Emissions from the generation of purchased / acquired electricity consumed by the company.	12.23 tCO ₂ e (Absolute) 0.49 tCO ₂ e (Intensity – per 1000 service users)
Scope 3 Other indirect Greenhouse Gas Emissions that are the consequence of the activities of DGT Services, occurring from sources not owned or controlled by the company, specifically: <ul style="list-style-type: none"> - business travel and accommodation, - employee commuting - downstream transportation and distribution - waste generated in operations - water use and treatment 	256.88 tCO ₂ e 10.38 tCO ₂ e (Intensity – per 1000 service users)
TOTAL EMISSIONS	390.79 tCO₂e (Absolute)

15.79 tCO ₂ e (Intensity - per 1000 service users)

Emissions reduction targets



Carbon Reduction Projects

Completed Carbon Reduction Initiatives

- Certified Environmental Management System ISO140001 in place since 2016.
- Re-use of packaging products, plastics, cardboards, silicon, wrapping materials.
- Separation and recycling of 80% of waste, especially metals.
- LED lighting installation across the organisation, in all offices, workshops, storage and staff facilities.
- Installation of automatic light switches in some rooms meaning that lights are switched off when not in use.
- Maximising use of remote technology for meetings, reducing company travel to site.
- Rigorous management of end-of-day switching off procedures to ensure no wasted electricity.
- Installation of secure, covered bike racks encouraging cycling to work.
- Reconditioning and reuse of wheelchairs, parts and accessories.
- Speed limiters fitted to all vehicles.
- Exemplary regular management and maintenance of vehicles, thus ensuring minimal emissions.
- Whilst the majority of our work does not lend itself to remote working, several office-based team members have switched to compressed working hours, reducing the number of commuter journeys.

- Stringent work management to minimise the number of vehicle journeys to service users by engineers.
- Reduction in printed material produced.
- Using local suppliers wherever possible.

Further Carbon Reduction Initiatives

- Installation of Solar Panels to our premises for electricity generation;
- Further develop route and journey reduction schemes and opportunities for service engineers;
- Promote and encourage car sharing schemes for staff;
- Replacing heating and cooling systems in our premises with more efficient greener solutions;
- Improve general waste segregation and recycling;
- Further reduce printing / paper use.

Being a front-line repair and maintenance service supporting the NHS Wheelchair Service and the Service User out in the community, our activity is very much determined by the NHS Authority that we partner and serve, particularly pertaining to the choice of equipment, materials and thus our own business supply chain.

We will continue to progress and develop all the reported CR initiatives listed.

Fleet emissions

DGT Services Ltd is committed to ensuring that the work fleet achieves zero emissions by 2040. We continue to monitor the available and suitable commercial vehicles. This remains limited because of the real-world range for commercial vans and lack of EV charging infrastructure, especially within the rural areas that we cover at this time. Also, the initial purchase price is significantly higher than fossil-fuelled vehicles, which is pertinent in the current financial climate, the NHS budgets and contract periods.

However, we are closely monitoring the evolving electric vehicle market for commercial vans and will review all available options in line with the Government's Electric Vehicle Strategy. We will report our progress annually.

Scope 3 emissions

DGT Services Ltd have developed methodology to capture Scope 3 emissions data, particularly that pertaining to waste generation. However, it continues to be challenging and difficult to measure / quantify the emissions especially in relation to purchased goods and upstream transport and distribution data. We hope that this will become more straightforward as additional support becomes available, technologies emerge and carbon emissions data is more routinely visible across other organisations and especially within the supply chain.

The proportion of the scope 3 emissions will likely increase as more scope 3 data is captured in the future.

Declaration

This carbon plan has been completed in accordance with PPN 06/21 and associated guidance for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol Corporate Standard and uses the appropriate current 2025 Government Emissions Conversion Factors for greenhouse gas company reporting.

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard.

This Carbon Reduction Plan has been reviewed and approved by the DGT Management Team.

Signed:



Mr Gary Tann, Director

Date: 18/02/2026